

Understanding the Impact

In March, United Way of Rhode Island circulated a survey to R.I. nonprofit administrators asking about the current and anticipated effects of COVID-19 on their programs, services, and operations. [Here's what they told us.](#)

To better understand how COVID-19 is impacting Rhode Island nonprofits, United Way circulated a follow-up survey in April and May asking nonprofit leaders to share the challenges their organizations have experienced due to the pandemic. Here are some key themes.

Nonprofit Profile

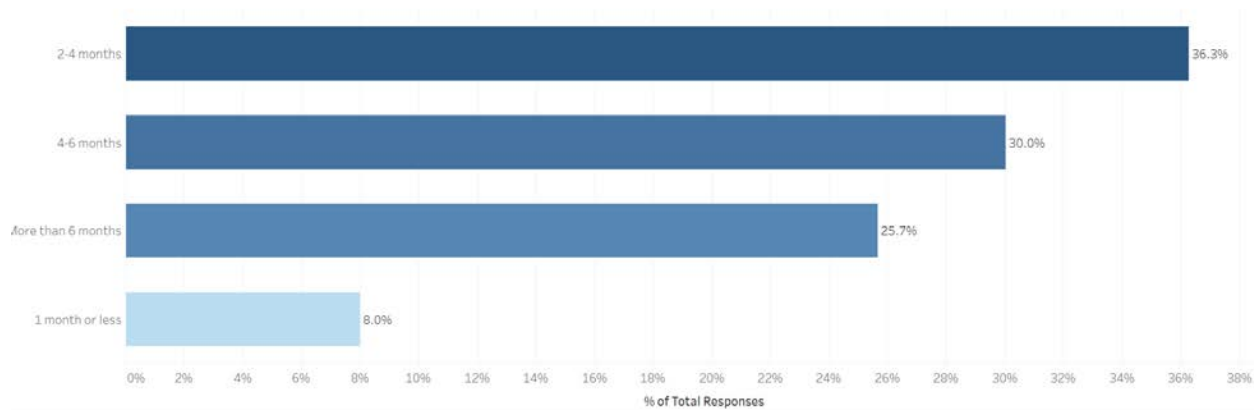
122 nonprofit leaders completed the follow-up survey. Approximately 71% head organizations located in Providence County, followed by 14.9% in Kent County and 7.9% in Washington County.



Operating Expenses

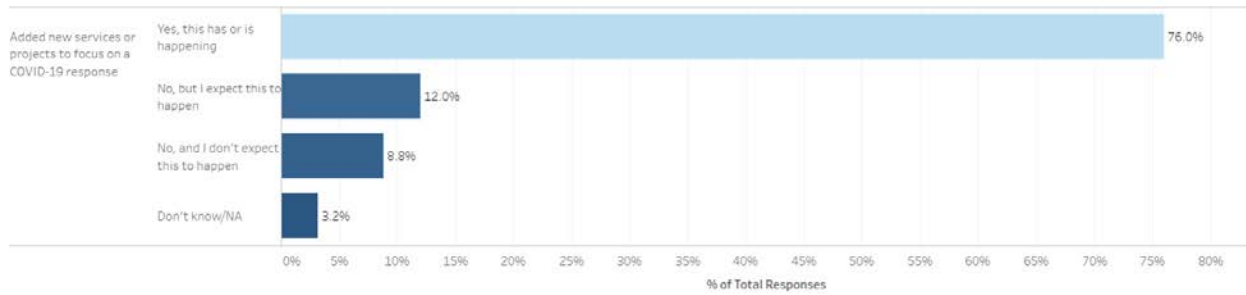
Approximately 75% of respondents reported that they had less than six months of operating expenses. Of that percent, 30% reported having four to six months, 36.3% reported having two to four months, and 8% reported having one month or less of operating expenses.

Please estimate the number of months you could continue operating with existing revenue streams



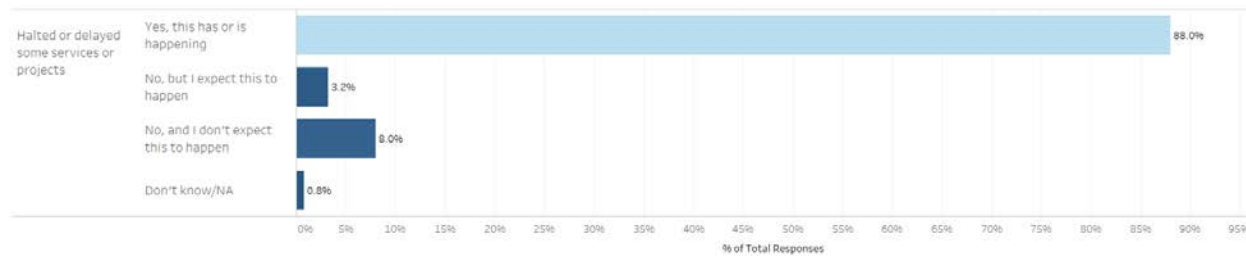
COVID-19 Services

88% of respondents indicated that they have added (76%) or expect to add (12%) new services or projects to focus on COVID-19 response.



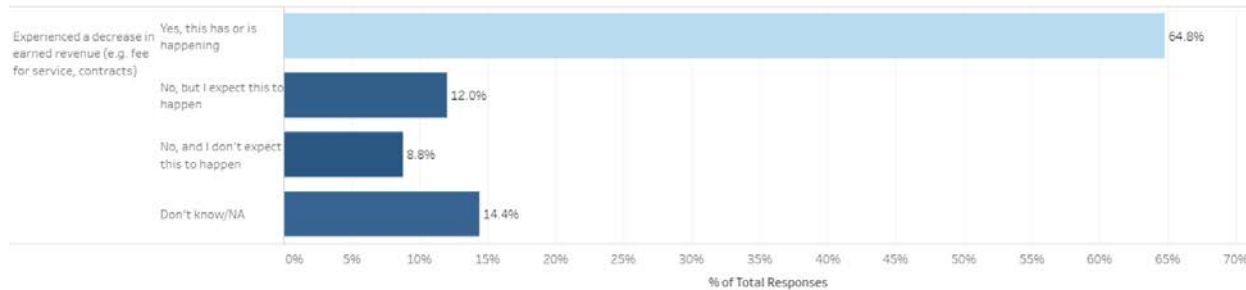
Service Delivery

Roughly 91% of respondents reported that they have experienced (88%) or expect to experience (3.2%) a halt or delay in services.



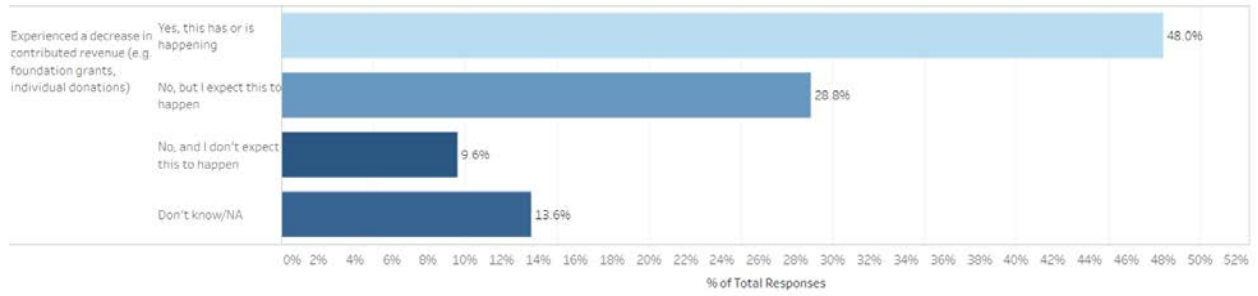
Earned Revenue

Approximately 77% of respondents indicated that they have experienced (64.8%) or expect to experience (12%) a decrease in earned revenue, such as fee for service and contracts.



Contributed Revenue

Roughly 77% of respondents also indicated that they have experienced (48%) or expect to experience (28.8%) a decrease in contributed revenue, such as foundation grants and individual donations.



Staff Capacity

Approximately 73% of respondents reported that they have experienced (59.2%) or expect to experience (13.6%) reduced staff/volunteer capacity.

